



eHealth Action Plan and eHealth Ecosystem

eHealth

- Increases quality of care and efficiency
- Reduces operating and administrative costs
- Enables new modes of care
- The highest priorities in terms of rising demand and cost of care are **chronic disease management** and integrated care.
- From a citizen's perspective, health and wellbeing services should be accessible in a transparent way and through a single entry point.

Goals of the Action Plan

- Improve the citizens' health
- Move to patient-centred healthcare
- Empower citizens (personal health management less time in hospitals)
- Ensure continuum of care
- Ensure the sustainability of the Greek health system
- Support delivery of high quality and safe health care
- Facilitate wide deployment and uptake of ICT
- Function under an interoperability framework
- Create a mature telemedicine market

Challenges

Ageing population
 Prevalence of chronic diseases
 Demand for high quality services - impossibility to increase resources
 Health inequalities

Barriers

Iack of awareness of / confidence in eHealth
 Iack of interoperability between eHealth solutions
 inadequate or fragmented legal frameworks
 Iack of reimbursement for eHealth
 high start-up costs involved in setting up eHealth systems
 regional differences in accessing ICT services

Sustainable Healthcare Structure

eHealth Services	 ePrescription Electronic Health Records Telemedicine, chronic care management, etc 	eHealth Governance
eHealth infostructure	 Patient/healthcare professional id Data structure, management, interoperability and accessibility Registries Terminologies, classifications, etc 	 policies & strategies collaboration Legislative and regulatory framework Standards Financing and
eHealth infastructure	 ICT networks, equipment, facilities Storage devices Technical support and training 	reimbursement - Monitoring and evaluation

Healthcare system setting

- Healthcare governance
- Reforms and priorities of health system/public health

eHealth strategies

- eHealth policy: national eHealth infrastructure and Roadmaps
- Administrative and organisational structure: interoperable eHealth infrastructure
- **Deployment of eHealth applications:** electronic Health Records, Patient Summaries, ePrescription, Standards, Telemedicine
- Technical aspects of implementation: Unique Id of patients and healthcare professionals, eCards
- Legal and regulatory facilitators: health data storage and confidentiality, patient rights, patient consent

Evaluation results/plan/activities

Financing and reimbursement issues

Key activities

Patient Summary and electronic health records

DePrescribing

Telehealth

E-cards

Electronic identifiers

National registries

National Competence Centers

Stakeholder engagement

Standardization (technical and semantic)

Legal and regulatory issues (privacy, confidentiality, liability, data protection)

Financial resources and reimbursement

Socio-economic evaluation, monitoring and benchmarking

Reliable infrastructure

Training

Governance & Ecosystem

- National eHealth Board
- eHealth Network
- eHealth Ecosystem
- eHealth Action Plan and Interoperability Framework

Article 14 (eHealth)

Ministry of Health

member of the European **eHealth Network** and the **National Authority** responsible for the national eHealth strategy, in collaboration with stakeholders

eHealth National Board

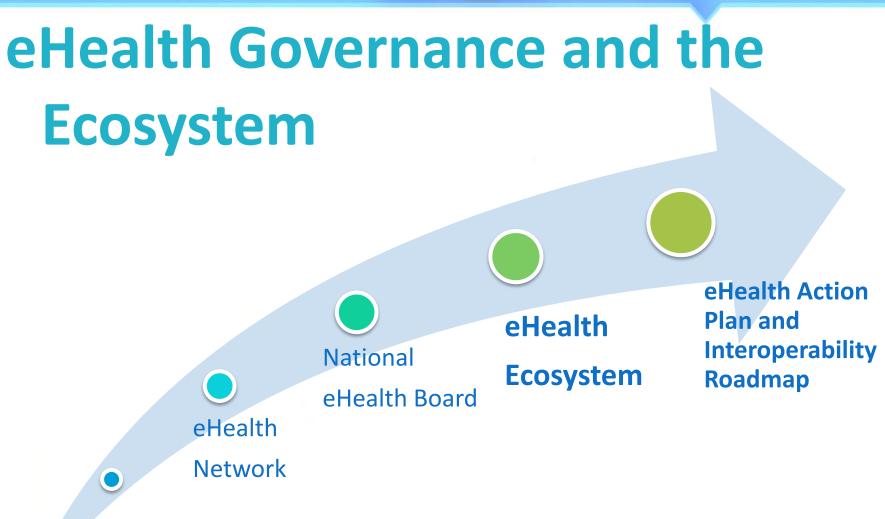
eGovernment/eHealth experts eHealth ecosystem

Interoperability Framework eHealth Action Plan

eHealth Network

Government authorities responsible for eHealth (IDIKA, EOPYY, ELOT, e-Governance, etc)

Cross-sectoral cooperation for eHealth infrastructure

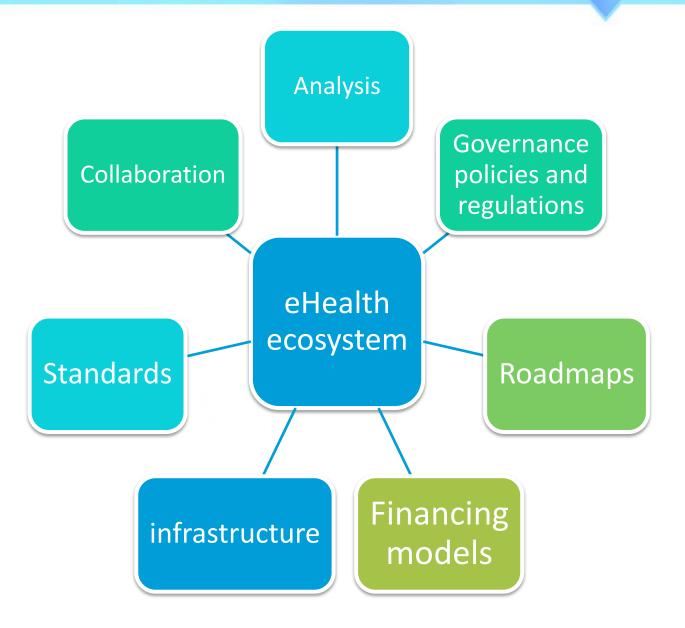


Ministry of Health

eHealth Ecosystem

• A totally connected ehealth ecosystem:

- Encompasses the key stakeholders.
- Provides a common platform for interfaces, access to information & transactions.
- Brings together diverse players and facilitates digital flows among them for exchange and reuse of the health information.
- The e-health marketplace provides added value through aggregation and distribution of this health information, thereby reducing costs and improving efficiencies.
- Greece introduces the Health ecosystem engaging the whole range of health, wellbeing and social care stakeholders.



Stakeholders

• Commercial, academic, health, well being and social care stakeholders, decision makers, researchers, government bodies, health professionals, healthcare providers, members of the academia, medical associations, patient advocacy groups and all other key players both in the public sector and the marketplace are collaborating towards creating a sustainable Greek e-Health ecosystem that can create business opportunities for economic development.

Our Strengths

- □ Strong political commitment
- **The developing governance structure**
 - The National eHealth Board in a partnership with the stakeholders
 The eHealth Network for cross sector engagement
- **The newly founded Ecosystem**

Together, we move forward, to reform healthcare through the deployment of eHealth solutions